

Terms and Conditions:

For account holders of ICICI Bank Limited, Singapore Branch, terms and conditions governing the remittance service as provided and consented to in the General Terms and Conditions (governing accounts and secured facilities) will be applicable. Terms and Conditions applicable for Non Accounts Holders of ICICI Bank Limited, Singapore Branch:

These Terms and Conditions ("Terms and Conditions"), together with the FAQs and the remittance registration form and any other documents incorporated by reference, embody the entire agreement and understanding between the Remitter and ICICI Bank Limited, Singapore branch ("Bank") and supersede any prior agreements. 1. Definitions: "Beneficiary" shall mean a person to whom the Remitter wishes to remit funds using the Service. "Charges" shall mean the charges levied by Bank for the use of the Service. "Remitter" shall mean a person who has successfully completed a remittance registration form in order to avail the Service. "Service" shall mean the remittance service offered by Bank to the Remitter through which money may be transferred to the Beneficiary. "Website" shall mean <http://www.icicibank.com.sg> "Working Days" shall mean days excluding public or banking holidays and weekends (Saturday and Sunday) in Singapore and in the country of residence of the Beneficiary. 2. Registration: For details regarding application for the Service please refer to FAQs section available on the Website. Bank is entitled to decline providing the Service to a Remitter without assigning any reasons whatsoever. 3. Payment Methods, Charges and Transfer times: The payment modes provided by Bank together with details of Charges and value dates are provided to the Remitters through product brochures available at the branch and acknowledgment receipt provided at the time of acceptance of funds and at any time that the Remitter may ask for the same. Details of the Charges are also mentioned on the FAQs as available on the Website. 4. Exchange Rates: Depending on the payment method chosen by the Remitter the exchange rate is applied to the transaction. The details of the application of the exchange rate along with the modes of disbursement are provided in the FAQs available on the Website and in the product brochure available at the branch. 5. Responsibilities of a Remitter: 5.1 The Remitter will have to disclose the purpose of the transfer and ensure that the use of the Service by him/her shall not in any way, directly or indirectly violate any law, statute, ordinance, contract or regulation in the originating and disbursing country including but not limited to gambling activities, or otherwise be in breach of the Terms and Conditions. 5.2 A Remitter while availing of the Service shall undertake and shall be responsible to provide to the Bank with true, accurate, current and complete information and shall maintain and promptly update that information including updating the Bank for change in personal details as submitted at the time of applying for the Service. Bank will generally rely without further enquiry upon written instructions given and actually received by Bank unless it has reasonable cause to believe that such instructions are incorrect, unauthorized or fraudulent. 6. Terms Specific to the Service: 6.1 A Remitter will not be entitled to receive any interest on the funds being transferred while sums are in the course of being transferred. 6.2 Each Remitter accepts and agrees that Bank does not have any control over when other financial institutions may make clear funds available for the Beneficiary's use and Bank shall not be responsible for any delay or default on the part of any such financial institution. 6.3 If Bank is unable to credit a Beneficiary's account it shall notify the Remitter by post or e-mail on the registered address submitted by the Remitter at the time of applying to avail of the Service or through the call centre on the telephone number that is provided to Bank. Bank shall not be responsible on account of delay, loss or damage if it is not immediately notified of the change in personal details of Remitter. 6.4 The Bank may take customary steps for the remittance according to the Terms and Conditions. In so doing, Bank shall be free on behalf of the Remitter to remit or procure the remitting of funds by mail, telex, cable, SWIFT or any other means as it deems fit and to make use of any correspondent, sub-agent or other agency but in no case will Bank or any of its correspondents or agents be liable for mutilation, interruptions, omissions, errors or delays occurring in the electronic transmission, wire, cable or mails, or on the part of any postal authority, telegraph, cable or wireless company, or any employee of such authority or through any other cause. Bank through its correspondents or agents or otherwise may send any message relative to this transfer in explicit language, code or cipher. 6.5 Encashment of remittance is subject to the rules and regulations of the country where encashment is to be made. Neither the bank nor its correspondence or agents shall be liable for any loss or delay caused by any such rules and regulation. 6.6 The Customers confirms that the Singapore dollars (where applicable) are not sourced from credit facilities (unless the remittance are to finance trade with Singapore or economic activity in Singapore) and the remittance are not for purpose of speculation in the Singapore dollars. 6.7 The Bank reserves the right to select agent/correspondent to effect the remittance to place where the Bank is not established. 6.8 All charges/commission outside Singapore are for beneficiary's account unless specified. 6.9 The Bank reserves the right to revise the telegraphic transfer charges from time to time without prior notice. 6.10 The Customer irrevocably consents to the Bank disclosing to any party, any information relating to its account and/or any transaction as may be required by general law, legislation or regulation for the purpose of effecting the transaction required herein. 7. Reversal/Cancellation/Refund: 7.1 In the event of a refund of the amount of the transferred funds is desired from Bank, such refund shall be made, at Bank's discretion, to the Remitter, at the prevailing buying rate for the currency in question (as determined by Bank) less all costs, charges, expenses and interest (where applicable), provided that (i) none of the events specified in 7.2 below have occurred in respect of the currency in question, and (ii) Bank is in possession of the funds for which the payment instruction was issued, free from any exchange or other restrictions. 7.2 Bank shall have no responsibility for or liability to the Remitter whatsoever for any diminution in the value of funds due to taxes or depreciation or for the unavailability of such funds due to restrictions on convertibility, requisitions, involuntary transfers, restraints of any character, exercise of governmental or military powers, wars, strikes or other causes beyond the control of Bank. Payment of the transferred funds is subject to the rules and regulations of the originating country and the country where the payment is to be made. In view of the prevalence of exchange restrictions in some countries, the liability of Bank with respect to the payment of the transferred funds shall not exceed in any case the extent to which payment is allowed in the currency in which the transferred funds are to be sent under any government or other restrictions existing in the place of payment or principal financial centre of the relevant currency. Neither Bank nor its correspondents or agents shall be liable for any delay or loss caused by or as a result of any act or order of any government or government agency or the failure of any clearing, settlement or payment system or statute, regulation or any other causes whatsoever. 7.3 Once a transfer has been made and the Beneficiary account has been credited in accordance with the instructions provided by the Remitter, then any reversal of such transfer will be subject to the Beneficiary's prior written consent. Bank shall not be responsible for obtaining the consent. 7.4 If the Remitter requests Bank for cancellation of a transfer, Bank shall try to do so on a best efforts basis depending on the stage of the transfer (not being under an obligation to do so) of the funds and Bank shall not be liable if it is unable to cancel the transfer. If a Remitter cancels a transaction, Bank will reimburse to the Remitter any payments made to it before cancellation and the Bank will charge the Remitter a standard cancellation fee, which is subject to change from time to time. For a cancellation request, the charges levied by beneficiary bank or any intermediary bank and Bank will not be reversed. Only the principal amount (subject to conversion rate applicable for the day of reversal will apply) will be reversed. Bank will not reimburse in case of any gains due to exchange rate conversions while facilitating a cancellation request. Bank may decide to levy an additional charge for facilitating such cancellations. 7.5 If the Remitter provides Bank with inaccurate, incorrect and incomplete information or for any other reason Bank is unable to transfer funds to the Beneficiary, Bank will refund the amount to the account of the Remitter after deducting all applicable Charges and exchange rate loss that Bank may have incurred. 8. Limitation of Liability: 8.1 Bank reserves the right to set a limit on the principal amount of each transfer, or to reject a proposed transfer, each at its sole discretion. 8.2 Bank shall not be responsible for any unauthorized interception of e-mail or any other communication through whatever mode addressed to Bank or by Bank unless Bank has been negligent. 8.3 Bank shall only be liable for any direct loss including and limited to losses arising as a result of not carrying out the instructions of the Remitter or unreasonable delay in doing so. However, in no event shall the liability of the Bank exceed the principal amount of the transfer. 8.4 Bank shall not be liable where: (a) Bank has acted upon the instructions of the Remitter; (b) the Service is unavailable or delayed by any cause beyond the reasonable control of Bank due to industrial action, communications failure or software or hardware failures; (c) the instructions of the Remitter are inaccurate, incomplete, or otherwise incorrect. 8.5 Bank reserves the right, at any time and from time to time, with or without notice, to cancel, withdraw, suspend, vary, change, add to or supplement any of the services and facilities offered to the remitters hereunder. When new services or facilities are introduced, supplemental terms and conditions governing such services may be introduced and notified to remitters in writing. The remitter shall be deemed to have accepted and agreed to be bound by such terms and conditions upon utilization of such services or facilities. 9. Indemnity: The Remitter will indemnify Bank fully against any actual, direct, indirect liability, cost, expense, damage, claim or loss which is caused to Bank as a result of acting upon the instructions of the Remitter or the breach of these Terms and Conditions by the Remitter. 10. Miscellaneous: 10.1 If at any time any provision of these Terms and Conditions is or becomes illegal, invalid or unenforceable in any respect under the law of any jurisdiction, neither the legality, validity or enforceability of the remaining provisions hereof nor the legality, validity or enforceability of such provision under the law of any other jurisdiction shall in any way be affected or impaired thereby. 10.2 Any delay by Bank in enforcing any of its rights under the Terms and Conditions, shall not amount to waiver of such rights. 10.3 A Remitter may not transfer or assign any of his/her rights or duties under the Terms and Conditions to any other person. Bank shall be entitled to transfer or assign all or part of its rights or duties or arrange for any other party to carry out its rights or duties under these Terms and Conditions. 11. Notice: Any writ, summons or other process may be served upon a Remitter by posting the same on the registered details provided in the application form and shall be deemed to be good service upon. The foregoing shall not however preclude Bank from effecting service of process in any other manner permitted by law. 12. Regulation: Each transaction shall be subject to the laws of the jurisdiction where it is made or located and also the rules, regulations, guidelines, policies and directives of all relevant governmental and other regulatory bodies and agencies. 13. Complaints: Full details of how to notify Bank of a complaint and how Bank will deal with any complaint are set out in the FAQ section available on the Website. 14. Governing Law: These terms and conditions are governed by the laws of Singapore and any dispute between Bank and a Remitter is subject to the exclusive jurisdiction of the Courts of Singapore.

Declaration of Non-evasion of tax and pertaining to Sanctions

To,
 ICICI Bank Limited Singapore Branch, 9 Raffles Place, #50-01 Republic Plaza Singapore - 048619 ("ICICI Bank").
 By signing this application form, I/We, in addition to accepting the Terms and Conditions (as defined above), hereby further affirm, confirm and undertake that I/We have read, understood and agree to abide and be bound by the GTC (including but not limited to Clauses 41 (OFAC and other sanctions) and Clause 42 (Non-evasion of tax)) of ICICI Bank, as made available on ICICI Bank's website (www.icicibank.com.sg) and as amended and updated from time to time.

Customer Signature* _____ Place* _____ Date* _____

Serial No
 For ICICI Bank Singapore USE Only

Branch Stamp & Date

Remittance Amount with currency	FX rate	Charges	Value Date	Amount to be received by beneficiary	Verified by (Employee ID and Signature)	Authorised by (Employee ID and Signature)