

Common Queries on Branch Relocation- Frequently Asked Questions

1. Will my account number / Customer ID be changed?
Your account number(s) / Customer ID remains the same.
2. Where can I walk-in for banking transactions after September 09, 2022?
You may visit us at the following location for banking transactions:
ICICI Bank Limited, 9 Raffles Place
#50-01 Republic Plaza, Singapore 048619
Timing: Monday to Friday, 11:00 hrs-15:00 hrs
Closed on: Saturday, Sunday and Public Holidays
3. How can I make a money transfer after September 09, 2022?
You may transfer your funds with us through any of the following channels:
 - For Account Holders
 - Branch: visit us at 9 Raffles Place, #50-01 Republic Plaza, Singapore 048619 to make a transfer
 - Call & Remit (only for individual account holders): make a remittance request through the telephone with one of our Customer Service Officers for remittances to India to pre-registered beneficiaries
 - For Non-account Holders
 - Money2India- Go online to www.icicibank.com.sg and register for our completely online remittance platform
 - Branch: visit us at 9 Raffles Place, #50-01 Republic Plaza, Singapore 048619 to make a transfer to India
4. What if I need to make a deposit after September 09, 2022?
You can deposit into your account using FAST, NETS debit card or deposit a cheque
5. What if I need to make a withdrawal after September 09, 2022?
You can withdraw funds by visiting our physical location at 9 Raffles Place, #50-01 Republic Plaza, Singapore 048619
6. What is money2India?
Money2India is an online money transfer tracking service that enables you to Send money online to any bank account in India. Key Benefits entails-
 - Completely online on boarding process
 - Attractive and competitive rates
 - Promotional charges currently at "0"
 - Same day Transfers*
 - Funding of transfer via FAST

To login or Register with Money2India, visit below links

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*Day being business day in Singapore and India and provided the transfer complies with necessary due diligence performed by the bank