ICICI Bank — *Singapore*

Your home.
Your bank.

Internet Banking

Branch

Call Centre

Dear Valued Customer,

At ICICI Bank, the well-being of our customers and employees is of utmost importance to us. Due to the current situation of the COVID-19, Novel coronavirus outbreak, we have implemented stringent measures in our workplaces in line with the latest Ministry of Health of Singapore guidelines, such as:

- Enabling our Business Continuity Plan related measures to ensure continuity of business as usual
- Temperature checks for our employees and visitors at our premises
- Reduction in our employees' business travels and ensuring a 14-day quarantine for those returning from Mainland China.
- Frequent disinfection of our offices and/ or branch and making masks and hand sanitizers readily available for all employees of ICICI Bank.

Even though we continue to operate within normal business hours, we would like to inform you of other channels available to you, aside from visiting our branch, during this period.

Kindly use our Internet banking - www.icicibank.com.sg for checking of balances, making local and international remittances/Trade transactions (For Corporate customers).

Individual customers also have the option to visit our Money2India site – www.money2india.com for their individual remittance requirements.

We highly encourage visitors who are unwell to avoid visiting the branch or office and to seek immediate medical attention. For any queries, please write to us at sg.service@icicibank.com or call our toll free number 8001012553 (8am-6pm, all days).

Thank you for your understanding and support.

Sincerely,
ICICI Bank Limited, Singapore Branch