Customer Advisory on Singhealth data breach:

Date: 31st July 2018

Description: SingHealth has reported a data breach affecting more than 1.5 million SingHealth patients. Patient data stolen included personally identifiable information such as Name, NRIC numbers , address, gender, race ,date of birth.

Customers are advised to be alert. Stolen credentials may be used to conduct social engineering and phishing scams. Such scams utilize personally identifiable information to appear legitimate.

How can you protect yourself from this?

1. **Be alert**. Do not provide personal or bank information to unsolicited callers.

2. **Never give out** any sensitive personal information (including login passwords or one-time passwords) over the phone or via email. Our staff wil never ask you for such information.

3. **Hang up and call ICICI Bank** directly if you are in any doubt of a call, SMS or email's validity. Call us at 8001012553 (8 am to 6 pm), if youreceive such calls.