# We're always at your service,
# even in these testing times.

Dear Valued Customer,

In light of the recent outbreak of COVID-19 (Coronavirus), increased precautions and preventive steps are being taken to control any further spread. The health and well-being of our customers and colleagues are of paramount importance to us. Thus, we will temporarily change the timings of our retail branch at Raffles Quay. The revised timing will be from **11:00am to 3:00pm (Monday to Friday)** till further notice.

You can continue to bank through our alternate channels such as Internet Banking from the safety and comfort of your home. This will cater to all your essential banking needs.

## STAY SAFE. BANK ON US.

| Local Funds Transfer | Remittance to India | Open new Deposit | Balance Enquiry | Download e-Statements |
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Individual customers can also visit our Money2India site for their individual remittance requirements.

For any other services/queries, please call our toll-free number 8001012553 (8 am - 6 pm, all days).

We would highly encourage visitors who are unwell to avoid visiting the branch or office and to seek immediate medical attention.

We seek your understanding for the inconvenience that these changes may cause. However these measures are necessary to ensure the collective well-being and safety of our community.

Sincerely,
ICICI Bank Limited
Singapore Branch